



Meridian 2018 Software Guide

Company History

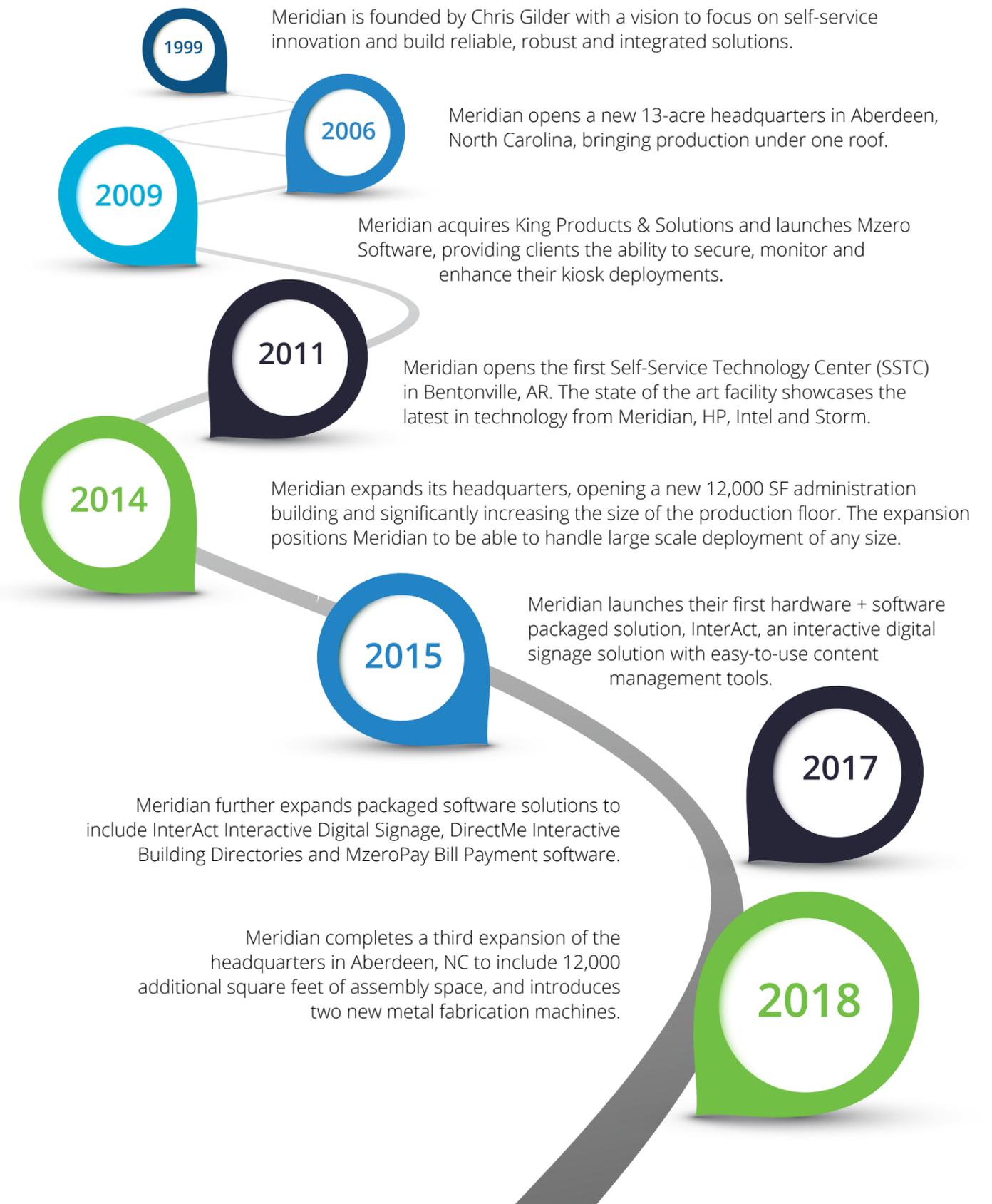


Vertically integrated kiosk manufacturer delivering solutions from concept to completion.

Meridian is a fully integrated manufacturer of indoor and outdoor kiosks, interactive digital signage and self-service software. As a complete end-to-end self-service innovator, Meridian develops products and services all under one roof, providing greater efficiency, and lean, high-quality results. For nearly two decades, we've helped our partners succeed by designing, engineering, manufacturing and integrating hardware and software solutions from our 13-acre headquarters in North Carolina.

Fast Facts

- ISO 9001:2015 Certified
- UL Self-Certify Facility
- 13-Acre Manufacturing Campus
- Kiosks Deployed Across All Industries
- Partners Include HP, Panasonic, BlueStar and CDW
- Manufacturing Processes Comply with Green IT
- Experts in ADA, FCC and HIPAA Compliance
- Full Scale Production Facilities



“We have enjoyed several pleasant years working with Meridian. Their flexibility, design acumen, technical expertise, and manufacturing capabilities exceed what we have seen from other vendors. Meridian is committed to delivering a world-class product.”

— **Ryan Kovalchick, Information Technology,
Clear Channel Airports**

“When you set out to disrupt a market that has been doing it the same way for decades, you need a total solution. Meridian delivered what others couldn't.”

— **Christopher J. Watkins,
Direct General Auto Insurance**

“The Mzero suite gave us a peace of mind when we deployed our kiosks. With the monitoring features we opted for, we felt that it was fully secure and protected. I highly recommend this state-of-the-art self-service software.”

— **Major retail corporation**

“Upon launching Mzero Software on our kiosks, we were amazed how easy it was to use! We loved being able to login to MzeroNet from anywhere and view the status of our unit, change our attract screen and see how many people are using the units, and for how long. Also, being able to fully secure and lockdown our desktop and control access to the PC has made us feel that our units will remain secure.”

— **Global airline company**

MERIDIAN KUDOS

Capabilities

Consulting
Design Thinking
Software
CAD design
Assembly
Shipping
Service + Support
Certification

Industries

Entertainment
Healthcare
Government
Financial
Automotive
Hospitality
Retail
Tourism
Transportation
Manufacturing
Education

Solutions

Bill Pay
Check-In
Wayfinding
Digital Signage
Human Resources
Order Entry
Building Directories

Possibilities

Endless

mzero^o

Self-Service Software Solutions

Best-in-class software to
transform your self-service solution.



The MzeroSoftware Suite is best-in-class self-service software developed to meet the requirements of the most demanding business.

By effectively managing your kiosks, Mzero Software can help you:

- Improve customer satisfaction
- Increase operational efficiency
- Deliver high financial returns

Our industry-leading software can be tailored to any organization; from a single kiosk, to large scale deployments of thousands of self-service solutions across the globe. Find out why our customers trust MzeroSoftware to secure, manage and maintain their kiosk deployments.

Start your self-service transformation today, by choosing the software package that's right for you:

mzeroplatform

Secure Kiosk Software

MzeroPlatform serves as the foundation that all of Meridian's software solutions are built on. As a standalone product, MzeroPlatform functions as a secure kiosk browser allowing companies to deploy web based kiosks with web applications.

mzeromanage

Remote Management Software

Designed to monitor multiple kiosks from remote locations, MzeroManage helps keep your kiosks running at peak performance. It is ideal for businesses requiring system security and remote performance management, allowing businesses to remotely monitor health, customize alerts and run reports.

mzerocreate

Software Development Kit

Designed to help produce custom solutions, MzeroCreate provides a suite of developer tools that allows full customization of MzeroPlatform. It is designed with development modules, allowing users to develop kiosk applications that seamlessly integrate with hundreds of pre-integrated components.

Version + Features Comparison

	MzeroPlatform	MzeroManage*	MzeroCreate*
Secure User-Interface			
Kiosk Lockdown	✓	✓	✓
Boot Control	✓	✓	✓
Secure Browser	✓	✓	✓
Screen-saver	✓	✓	✓
URL Safe Searching (White-listing)	✓	✓	✓
Compatible with Customized Hardware			
Windows Support (Windows 7, 8 and Embedded)	✓	✓	✓
Automatic Crash Recovery	✓	✓	✓
System and Component Integration	✓	✓	✓
Performance Management & Maintenance			
Performance Management Agent		✓	✓
Call for Help Alerting		✓	✓
Condition and Connection Access		✓	✓
Remote Access			
Quick Access Dashboard		✓	✓
Component Management and Alerts		✓	✓
Scheduled Advertising Campaign Loop		✓	✓
Screen Sharing		✓	✓
Reporting Suite			
Real Time Usage Reporting		✓	✓
Kiosk Access Management		✓	✓
Update Deployment and File Transferring		✓	✓
Time Based Content Deployments		✓	✓
Development Tools			
Development Kit for Adobe			✓
Development Kit for Microsoft .NET			✓
Support Desk Access			✓

*Performance management is hosted by Mzero. Perpetual server license optional; call for pricing. Phone, payment and enterprise integration add-ons optional with MzeroManage and MzeroCreate. Please ask your sales professional for more information.



mzero^oInterAct

Interactive Digital Signage

The interactive digital signage solution enhances the user experience through interactive wayfinding and provides a revenue-generating advertising platform. InterAct engages your audience by promoting businesses, events and attractions.

MOBILE INTEGRATION

InterAct Mobile enables users to engage with the digital signage content on their mobile devices and take the information with them.



mzero^opay

Bill Payment Software

MzeroPay adds value to your business by enhancing customer experience through self-service payment. The multi-use bill payment application offers customers a secure transactional solution and provides businesses with custom reports on credit card transactions, cash transactions, cash balances and device state-of-health.

PAYMENT VARIETY

MzeroPay supports multiple cash and check configurations and all major credit/debit cards including Visa, MasterCard, American Express, Android Pay and Apple Pay.



mzero^oDirectMe

Interactive Building Directories

MzeroDirectMe enhances the customer experience with self-service wayfinding. The user-friendly building directory is perfect for corporate offices, hospitals, government buildings and more.

VOIP CALLING

VOIP allows users to contact the business or individual they are visiting and inform them that they have arrived. MzeroDirectMe VOIP SIP service easily integrates with outside phone systems.



mBoxLockers

Kiosk Managed Storage

Meridian's mBox Locker System provides secure, kiosk managed storage to simplify product pickup and improve customer experience. A series of notifications keep all parties informed through all steps of the fulfillment process.

SIMPLE INTEGRATION

The mBox locker software integrates directly with your Enterprise Resource Planning (ERP) and backend systems to communicate between the customer's device, the company and the automated locker.



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