



Food Service

Self Service Solutions



Kiosks are changing the way customers engage.

Over half of today's QSR customers have used a tablet at the table or a smart phone app over the past 90 days, according to a study conducted by Market Force Information. This trend, along with a rise in consumer's preference towards self-service, creates a need for reliable QSR solutions.

Food Service kiosks allow customers to interact with digital menus and select and pay for their orders using self-service technology. Meridian's line of QSR solutions includes countertop kiosks, indoor and outdoor ordering kiosks, drive thru kiosks and an order retrieval locker system.

74% (of survey respondents) prefer self-service kiosks at casual or fast casual restaurants



"Self Service POS Systems: Everything Restaurants Need to Know"
Software Advice



Food Service Solutions



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Countertop Kiosk

Provide big service in a small space, and create a more efficient and accurate ordering process.

Countertop ordering kiosks allow customers to interact with digital menus, select and pay for their order. The ordering kiosk can be placed directly on existing countertops or built to fit a custom structure.



Display Options

15-Inch | 19-Inch | 22-Inch | Multi-Touch and Dual Touch Available

Indoor Ordering Kiosk

Ordering Kiosks integrate directly with your POS system to provide customers with a self ordering solution.

Self-Service Benefits

- Increased Revenue - by offering up-sells within the kiosk software.
- Improved Order Accuracy - by putting the customer in control of their order.
- Improved Efficiency - employees can focus on preparing food and increasing throughput.



- Increased Customer Satisfaction - employees are able to spend more time focusing on customer service.
- Advertising Opportunities - restaurants can select targeted advertising for new menu items and promotions to play on the kiosk attract loop.

Display Options

22-Inch | 27-Inch | 32-Inch | 42-Inch | Multi-Touch and Dual Touch Available

Wall Mounted

Wall mounted kiosks are a durable, flexible, space saving solution.

Deliver self-service transactions in a small footprint. The highly configurable solution can integrate with multiple screen sizes, payment devices, printers, cameras and scanners.

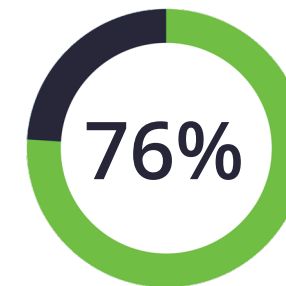
Benefits Include

- Small Footprint - minimized disruption of store floor plans
- Full Customization Available - Meridian's design team can customize the shape and branding of the unit to fit the restaurant aesthetic and brand.
- Easy Component Access - hinged front access to change printer paper.
- Multiple Screen Sizes
- Tamper Resistant Locks

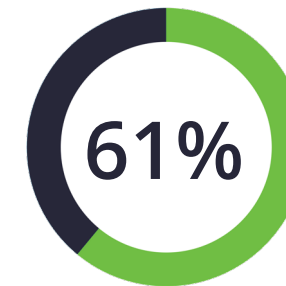


See Page 17 for Component Options

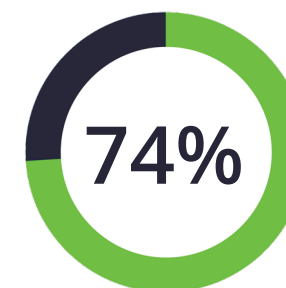
85% of consumers have used a self-service POS system to order and pay for food



of respondents aged 18-34 say restaurant technology increases convenience.



of all adults say new technology speeds up restaurant service.



prefer self-service kiosks at casual and fast casual restaurants.

2017 National Restaurant Association Technology Consumer Survey
"Self Service POS Systems: Everything Restaurants Need to Know" -SA



Display Options

22-Inch | 27-Inch | 32-Inch | 42-Inch | Multi-Touch and Dual Touch Available

Automated Locker System

Meridian's mBOX Locker System provides secure, kiosk-managed storage to simplify order pickup and improve customer experience.



- 1 Order**
Customers can order their food online or by using a mobile app and schedule in-store pick up.
- 2 Prepare + Place**
Once the order is ready, an employee places the item in the appropriate pre-selected locker.
- 3 Pick Up**
When the customer arrives, they can go straight to the automated locker system, enter their 10-digit code or scan their QR code and the appropriate locker will open with their order inside.

“By skipping the order and checkout line, customers save themselves time and workplace efficiency increases.”

“46% of smart phone users use their phones at least once a month to order restaurant takeout or delivery”



Outdoor Menu Boards

Outdoor Menu Boards allow customers to view up-to-date menu information from the comfort of their vehicle.

Extend digital menu technology to the drive-thru lane with single, double and triple menu boards.



Features

- Bluetooth
- Cellular Network Integration
- Edge to Edge Safety Glass
- Intercom Capable
- Climate Control
- Remote Monitoring

See Page 17 for Component Options

Display Options

19-inch | 27-inch | 32-inch | 42-inch | 55-inch

Digital Display Boards

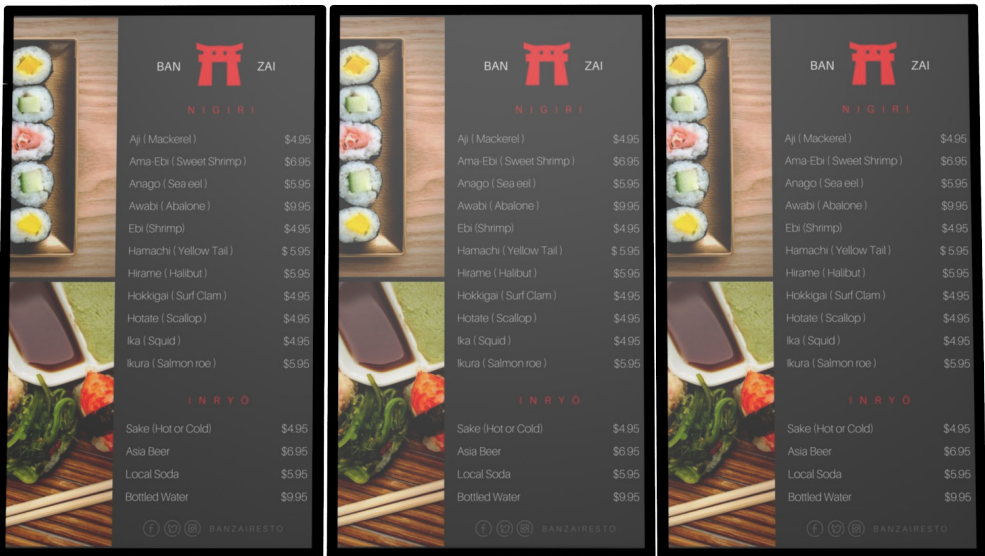
Digital Display Boards allow customers to view menus and advertisements on a rotating display.

Digital display boards provide establishments with the ability to update content in a cost and time efficient manner. Digital menus remain up-to-date and easy-to-read with the ability to display more information than in a printed display.



Available Components

- Built in Media Player
- Speaker Kit with Amplifier
- Custom Enclosure



Display Options

19-inch | 27-inch | 32-inch | 42-inch | 55-inch

Drive-Thru Ordering

Engage and extend service to drive-thru customers with self ordering options.

70% of all transactions at major fast food restaurants occur at the drive-thru. Is your drive-thru working for you? Increase order accuracy and drive-thru efficiency with self ordering. Customers are able to order and pay at the same terminal, increasing throughput and timeliness and resulting in happier customers.

Benefits Include

Accessible Design | Durable Steel Enclosure | Tamper Resistant Locks

See Page 17 for Component Options



Display Options

22-Inch | 32-Inch (Shown) | 42-Inch | Other Screen Sizes May Be Available

“Customers love the easy-to-use and frustration free self-service ordering experience. In an industry driven by measurable sales and customer satisfaction, the rapid payback we’ve experienced shows that the systems play a significant role in helping our drive-thru operations thrive.”

“Subway Installs Self-Service Kiosks at Drive-Thru to Give Customers Total Control”
Hospitality Tech

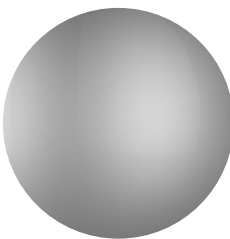
Kiosk Customization Options

Standard Powder Coat Colors

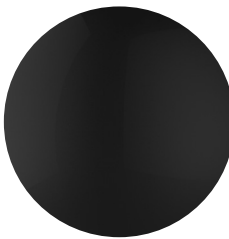
Indoor



White



Silver



Raven Black

Custom

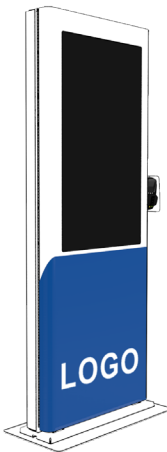


Any custom color can be applied for an additional fee

EPA Approved | No Solvents or VOCs

Fade Resistant, Durable, Easily Cleaned | Anti Microbial Available

Graphic Options



Partial Wrap



Half Wrap



Full Wrap

- Lexan Lamination
- EPA Approved
- No solvents or VOCs
- Fade resistant Ink
- Durable and easily cleaned
- Anti Microbial

Component Options

Standard models can be customized with a wide variety of component options to meet the needs of any use case.

Built in PC - AiO, Celeron, i3, i5, i7
Windows 10 IoT or Android
EMV2 Payment Terminal
Thermal Receipt Printer
IP65 Rugged Keyboard

Optical 1D/2D Scanner
Bluetooth, Beacons, NFC
Cash and Credit/Debit Payment
Speaker Kit w/ Intercom
Speaker Kit w/ Amplifier

Proximity Sensor
Security Camera
UV Resistant Power Coat
Climate Control



Don't See What You Want?

Just ask us! By owning the entire manufacturing process, Meridian is able to deliver almost limitless customization options.

Not all components can be used with every kiosk model. Consult with your sales representative to determine which components can be used within your kiosk.



Meridian is a fully integrated manufacturer of indoor and outdoor kiosks, interactive digital signage and self-service software.

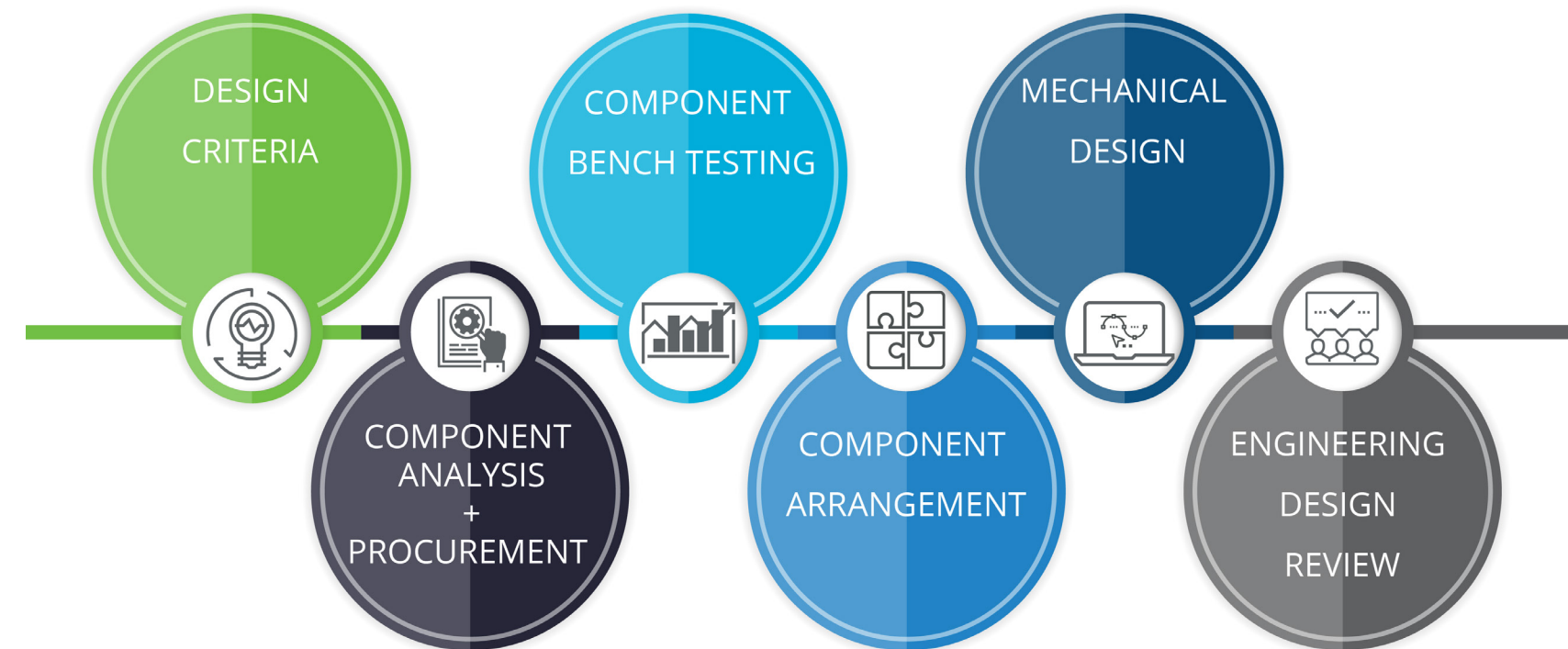
As a complete end-to-end self-service innovator, Meridian develops products and services all under one roof, providing greater efficiency, and lean, high-quality results. For nearly two decades, we've helped our partners succeed by designing, engineering, manufacturing and integrating hardware and software solutions from our 13-acre headquarters in NC.

Fast Facts

- ISO 9001:2015 Certified, UL Self-Certify Facility
- Manufacturing Processes Comply with Green IT
- Experts in ADA, FCC and HIPPA Compliance
- 1,000's of kiosks deployed across all industries
- Clients include Walmart, Samsung, HP and More

Headquarters

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Our team of industry experts design, engineer, fabricate and assemble kiosk solutions from our headquarters.

By manufacturing our products in-house, Meridian is able to:

- Customize kiosk design to fit specific component sets
- Guide customers through each step of the process
- Scale production to meet lead times
- Deliver reliable, high quality products





Quality + Certification

Meridian promises a level of quality that goes beyond the expected. We control every step of our process from concept to completion, overseeing quality, design, cost and timelines. Our products can be UL Listed through UL self-certify and our processes are ISO 9001:2015.