

# mzero<sup>o</sup>manage

## REMOTE KIOSK MANAGEMENT

MzeroManage allows you to monitor and manage your kiosk deployment from remote locations. The web portal provides access to monitor state of health, customize alerts, diagnose issues, and retrieve analytics reports.



### MONITOR HEALTH

MzeroManage monitors the health of the kiosk operating system and software, along with accompanying hardware, in real time.



### CUSTOM ALARMS

MzeroManage allows deployers to customize the severity of each alarm and to determine who an alert should go to.



### MULTI-USER

Multi-user access can be used for alerts, security updates, and pushing new content to the kiosk or digital signage.

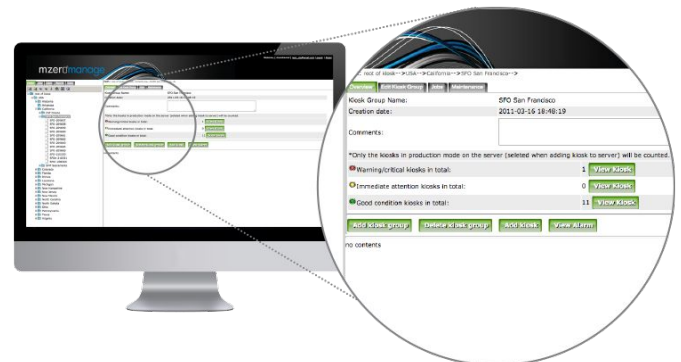


### ANALYTICS

MzeroManage offers measurable ROI with the ability to pull logs, diagnostics and usage information reports from the kiosk and digital signage.

## FEATURES INCLUDE

- ❑ Performance management solution
- ❑ Effortlessly manage multiple kiosks in remote locations
- ❑ Keep multiple kiosks running at peak performance
- ❑ Ideal for businesses requiring system security and remote performance management



### Operate Complex Devices

- Kiosks monitored wherever, whenever
- Web browser application allows universal access by authorized users
- Supports high availability clustered environments

### Faster Development

- Places data in a relational database using a well defined format
- Creates simple statistical reports
- Dashboard summaries give instant review of status
- Third-party applications can access MzeroCloud

### Tasks

- View task summary
- Edit, attach, and execute Tasks
- View task status and changes
- Schedule task deployment

### Jobs

- Edit job
- Deployment to kiosk
- View status
- Diagnostic
- Test job

### A Comprehensive Solution

- Continuous monitoring of status and performance
- Prevents service disruptions via preemptive alerts
- Integrates into existing enterprise security infrastructures

### Less Code to Maintain

- User-based access to data and actions
- Web-based interface with kiosk management management agent for end-to-end solution
- MzeroManage can manage legacy devices creating visibility across the entire self service landscape

### Kiosks

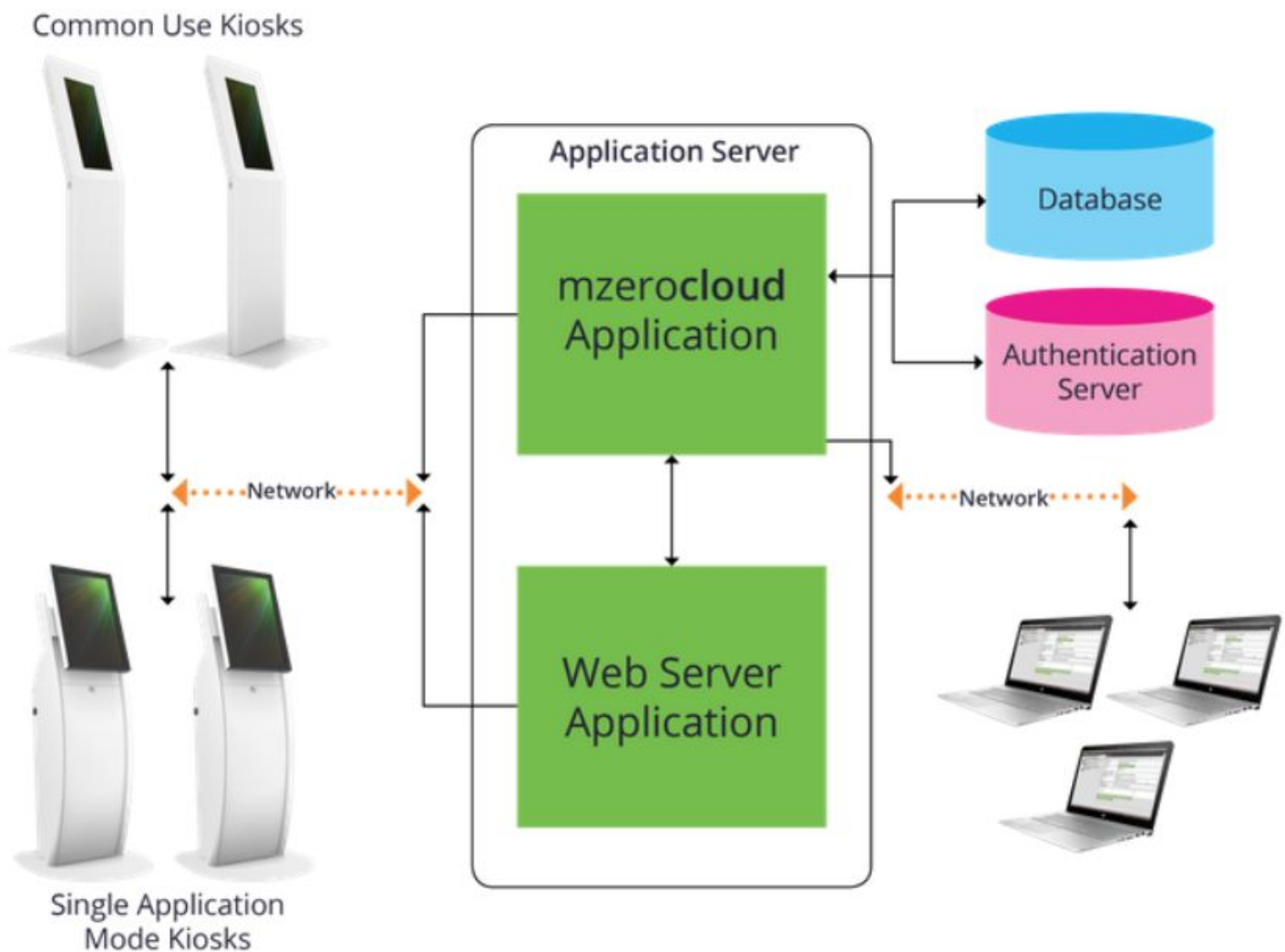
- Summary of kiosk status
- Add, remove, and edit groups
- Add, remove, and edit kiosk
- View individual kiosk status
- Maintenance log

### Users

- Manage users
- Set permissions
- Manage profiles
- View event subscriptions

### Reports

- Applications
- Session descriptions
- Audit reports
- Event types
- Event descriptions
- Locate and view alarm statistics
- Kiosk operation
- Kiosk messages
- Advertisement reports - view clicked advertisements and raw impressions
- Chat reports
- Data sync reports
- URL reports - view visits by terminal ID



# FEATURE COMPARISON

	MzeroPlatform	MzeroManage*	MzeroCreate*
<b>Secure User-Interface</b>			
Kiosk Lockdown	✓	✓	✓
Boot Control	✓	✓	✓
Secure Browser	✓	✓	✓
Screensaver	✓	✓	✓
URL Safe Searching (White-listing)	✓	✓	✓
<b>Compatible with Customized Hardware</b>			
Windows Support	✓	✓	✓
Automatic Crash Recovery	✓	✓	✓
System and Component Integration	✓	✓	✓
<b>Performance Management &amp; Maintenance</b>			
Performance Management Agent		✓	✓
Call for Help Alerting		✓	✓
Condition and Connection Access		✓	✓
<b>Remote Access</b>			
Quick Access Dashboard		✓	✓
Component Management and Alerts		✓	✓
Scheduled Advertising Campaign Loop		✓	✓
Screen Sharing		✓	✓
<b>Reporting Suite</b>			
Real Time Usage Reporting		✓	✓
Kiosk Access Management		✓	✓
Update Deployment and File Transferring		✓	✓
Time Based Content Deployments		✓	✓
<b>Development Tools</b>			
JavaScript Library for Web Development			✓
Support Desk Access			✓

\*Performance management is hosted by Mzero. Perpetual server license optional; call for pricing. Phone, payment and enterprise integration add-ons optional with MzeroManage and MzeroCreate. Please ask your sales professional for more information.