

A MERIDIAN CASE STUDY

PERSONNEL MANAGEMENT KIOSK

# Trillium Health Resources

TEMPERATURE  
SCREENING KIOSK

MERIDIAN

# Personnel Management Kiosk

## The Client

Trillium Health Resources is a local governmental agency that manages mental health, substance use, and intellectual and developmental disability services in eastern North Carolina. The organization operates on the mission to transform lives and build community well-being through partnership and proven solutions.

## The Challenge

When North Carolinians began to experience the effects of the Coronavirus pandemic in early 2020, the healthcare providers in Trillium's network began to struggle to continue to effectively and safely provide services to their patients. While having the ability to take the temperatures of their staff and patients was a top priority for the providers in Trillium's network, most practices are small and potentially under-staffed during the pandemic—making it difficult and impractical for them to dedicate an employee to taking temperatures all day.



“

***The Meridian machine has been a wonderful addition and is so appreciated. We can maintain social distance for temperature taking, clients feel more independent and in control of doing their part to be safe, and the temperature readings are more accurate than other devices we have used.”***

**Amy Corbitt**

A Small Miracle

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## The Solution

In light of their struggles early on in the pandemic, funds were appropriated to Trillium through the Coronavirus Aid, Relief, and Economic Security (CARES) Act. Upon receipt, Trillium was required to utilize these funds in a way that both benefited their providers and members and eased a Coronavirus-related burden. Temperature screening kiosks did both. After selecting Meridian Kiosks as their vendor of choice, Trillium partnered with Infranet Technologies Group to purchase an initial unit for testing—followed by 100 more for distribution to their providers across Eastern North Carolina. Providers applied for the temperature screening kiosks from Trillium online based on the unique needs of their individual locations. Infranet then went onsite, installed, and provided initial training and post-install support for all 100 of the kiosks.

## The Results

Trillium deployed all 100 units to the various providers in their network with most locations receiving one temperature screening kiosk. While each provider created their own policies for how the kiosks were used in their respective offices, the general consensus among providers was that the temperature screening kiosks provided a greater sense of wellbeing and peace of mind among employees, patients, and their families, alike.

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## About Trillium

### Health Resources

Trillium Health Resources manages mental health, substance use, and intellectual/developmental disability services in 26 counties across eastern North Carolina. With a focus on delivering the right services in the right amount, at the right time, Trillium partners with health care providers and community stakeholders to build and strengthen foundations of well-being, provide individuals with the resources to weather life's storms, and help deepen connections between citizens and their communities. As a community-centered organization, Trillium is committed to caring and fighting for the well-being of the citizens of eastern North Carolina and providing the services they need to enable them to live fulfilling lives.





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